# Feedback Form

The Fitzroy Community Hospice welcomes your feedback and considers all informal and formal compliments, enquiries, and complaints as opportunities to improve and provide the best possible care and service.

This form is for: ☐ Feedback ☐ Enquiry ☐ Complaint.

Your Name: ☐ I wish to remain anonymous

Phone: Email:

I am a: ☐ Patient ☐ Family Member ☐ Relative ☐ Visitor ☐ Volunteer

Please detail feedback or complaint – what happened, where, when and who was involved:

What actions would you like us to take:

Thank you for your feedback. All enquiries and complaints what are received, are acknowledged and followed through within an environment of respect and co-operation between the parties involved. If this is a complaint and you have provided contact details, expect an initial response within 2 business days.

*Please leave at Reception or:*

Fax: Email: 38 Agnes Street, The Range, Q. 4700